

## RTO Information

This report presents summary information about the Registered Training Organisation

Name	Williamstown Community and Education Centre Inc
Street Address	14 Thompson St
City/town/suburb	Williamstown
State	VIC
Post code	3016
NTIS number	4640

## Summary Report

The Summary Report provides information about the RTO and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Summary Report presents information about the:

- ♦ count of responses used to calculate the scale score;
- ♦ average scale score; and
- ♦ variation in scale scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Summary Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

## Summary statistics

Scale	Learners		
	Response count	Average score	Average variation
Trainer Quality	84	89.3	12.6
Effective Assessment	84	81.2	14.1
Clear Expectations	84	83.2	14.9
Learning Stimulation	84	82.1	14.4
Training Relevance	84	81.3	13.7
Competency Development	84	80.6	12.8
Training Resources	84	86.2	13.2
Effective Support	84	85.8	12.9
Active Learning	84	80.3	12.1
Overall Satisfaction	84	86.9	14.0